



Texas Flat Rate Fee Schedule

Major Cities and Surrounding

50 miles from the cities of Amarillo, Lubbock, Wichita Falls, **Denton, Dallas, Fort Worth**, Longview, Tyler, **Houston, Bryant/College Station, San Antonio, Austin**, and Corpus Christi.

Complete Initial Report

\$0.00- \$14,500 \$415.00

\$14,500-25,000 \$640.00

2nd Inspection/QC

\$275.00

Supplement with Contractor

\$175.00 base
plus T&E (first 2 hours free)

Additional Cities

50 miles from the cities of **Brownsville/McAllen**, Abilene, Midland/Odessa, San Angelo, and El Paso.

Complete Initial Report

\$0.00-\$14,500 \$550.00

14,500-25,000 \$800.00

2nd Inspection/QC

\$340.00

Supplement with Contractor

\$175.00 base
plus T&E (first 2 hours free)



Complete Initial Report

Step 1 ~ Primary Investigation

- ✓ 4 Hour Initial Contact Guarantee INCLUDED
- ✓ Prompt Inspection Windows INCLUDED
- ✓ Coordinating any temporary repairs INCLUDED
- ✓ Mileage* INCLUDED
- ✓ Inspection of loss with policy holder INCLUDED
- ✓ ESX in Xactimate INCLUDED
- ✓ Make Note of subro or shock loss INCLUDED
- ✓ Photo Report with 40 picture min INCLUDED
- ✓ Roof Sketch (if applicable) INCLUDED
- ✓ Damaged Room Sketch (if applicable) INCLUDED
- ✓ Communicate with Policy holder INCLUDED
- ✓ ITEL/Flooring Sample INCLUDED
- ✓ GLR INCLUDED
- ✓ Merged Report INCLUDED

3.33 Hours- 6.2 Hours

Step 2 ~ The Scrub Down~ OUR JOB

- ✓ 12 Point Policy Check INCLUDED
- ✓ Up to 36 Point GLR Report check INCLUDED
- ✓ Up to 21 Point Estimate Guideline Check INCLUDED
- ✓ Up to 15 Point Photo Report Check INCLUDED
- ✓ Subro Protocol Check INCLUDED
- ✓ Merged Report/Invoice INCLUDED

35mins-1.83 Hours

Step 3 ~ Delivery of Final Product

- ✓ Additional rejection/correction INCLUDED
- ✓ Additional phone call/document retrieval INCLUDED

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Additional inspection/QC

Step 1~ Inspection

- ✓ 24 Hour Initial Contact INCLUDED
- ✓ **Prompt Inspection Windows** INCLUDED
- ✓ Mileage* INCLUDED
- ✓ Inspection of loss INCLUDED
- ✓ Collect new/missing or incorrect data INCLUDED
- ✓ Negotiate an Agreed Scope of damage INCLUDED
- ✓ Updated **Xactimate ESX** INCLUDED
- ✓ Updated Roof Sketch (if applicable) INCLUDED
- ✓ Updated Room Sketch (if applicable) INCLUDED
- ✓ **GLR Update** INCLUDED
- ✓ Updated Photo Report with 40 pictures min INCLUDED
- ✓ Updated Merged INCLUDED

1.66 Hours-3.1 Hours

Step 2 ~ The Scrub Down~ OUR JOB

- ✓ 12 Point Policy Check INCLUDED
- ✓ Up to 36 Point **GLR Report** check INCLUDED
- ✓ Up to 21 Point Estimate Guideline Check INCLUDED
- ✓ Up to 15 Point **Photo Report Check** INCLUDED
- ✓ **Subro** Protocol Check INCLUDED
- ✓ Merged Report/Invoice INCLUDED

35mins-1.83 Hours

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The "ACOR"

**\$175 MIN Plus \$75/hour
(first 2 hours free)**

Step 1 ~ The Investigation

- ✓ 24 Hour Initial Contact INCLUDED
- ✓ Prompt Inspection Windows INCLUDED
- ✓ Mileage* INCLUDED
- ✓ Coordination/liasion with KTOR(s) INCLUDED
- ✓ Onsite Inspection of Loss INCLUDED
- ✓ Negotiation of Agreed Cost of Repair INCLUDED
- ✓ Collect new/missing or incorrect data INCLUDED
- ✓ Negotiate an agreed Scope of damage INCLUDED
- ✓ Updated Xactimate ESX INCLUDED
- ✓ Updated Roof Sketch (if applicable) INCLUDED
- ✓ Updated Room Sketch (if applicable) INCLUDED
- ✓ GLR Update INCLUDED
- ✓ Updated Photo Report with 40 pictures min INCLUDED
- ✓ Updated Merged INCLUDED

2.33 Hours Min.

Step 2 ~ The Scrub Down~ OUR JOB

- ✓ 12 Point Policy Check INCLUDED
- ✓ Up to 36 Point GLR Report check INCLUDED
- ✓ Up to 21 Point Estimate Guideline Check INCLUDED
- ✓ Up to 15 Point Photo Report Check INCLUDED
- ✓ Subro Protocol Check INCLUDED
- ✓ Merged Report/Invoice INCLUDED

35mins-1.83 Hours

Step 3 ~ Delivery of Final Product

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Additional values include:

- **Monthly Report Submission for Cycle-Time and invoicing averages (For Your Claims Manager)**
- **Invoice Reporting**
- **Customer Satisfaction Surveys and Data as Requested**
- **24 Hour Phone/email Monitoring**
- **Immediate Customer Service for our true customer (file examiner's)**
- **ESX Storage and Discovery Ready**
- **"Mandatory Monday" Weekly Auditing**
- **Weekly Grooming Conference call on Friday Afternoons**
- **Royal's "Golden Goose" Business Philosophy**
- **All Adjusters have agreed to "non-compete" in Territory 1 areas**
- **E & O Insured**
- **Worker's Compensation for Salary Employees**
- **Custom Cat Planning**
- **Temporary Services Available for Clerical and File Examiner Positions**
- **Quarterly Pricing Adjustments**
- **Brand-name/Core Adjusters**

Additional Info

All Shock Losses will be charged by actual Time and Expense associated with the investigation, collection of data, assembly of data, and delivery of clean data. All T and E needs to be approved by carrier and firm management before invoicing.

- **Average Cycle-Time Between 3-6 days GOOD, 7-8 days NEEDS IMPROVEMENT, 9+ days UNNACCEPTABLE**
- **Professional Attire**
- **Clean Vehicle**
- **Standard Adjusting Tools and Safety Equipment Provided by the Independent Adjuster**